

Past newsletters are available on the NM Medicaid Portal at the bottom of the Provider Information section (scroll down to EVV) at: <https://nmmedicaid.portal.conduent.com/static/ProviderInformation.htm>

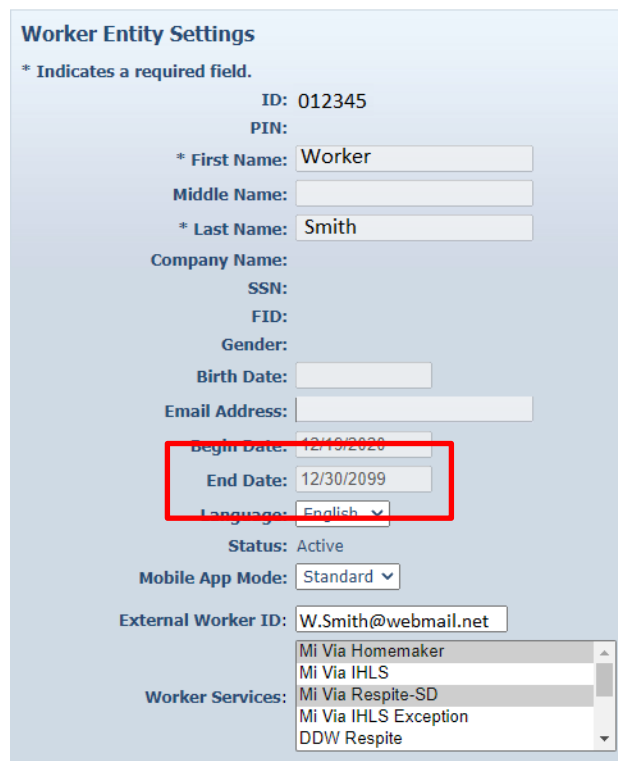
November 10, 2021

How-to Tips

Developmental Disabilities and Supports Waiver Agency Based

Current Process for Changing a Worker's Begin and End Dates

Agency providers may have noticed that the **Begin Date** and **End Date** fields on the Worker Entity Settings page are not editable (greyed out) after adding the worker. This is expected functionality as part of the Phase 1 implementation. These fields will be editable as part of the planned Phase 2 implementation.



Worker Entity Settings

* Indicates a required field.

ID: 012345
PIN:

* First Name: Worker
Middle Name:
* Last Name: Smith

Company Name:
SSN:
FID:
Gender:
Birth Date:
Email Address:

Begin Date: 12/10/2020
End Date: 12/30/2099
Language: English

Status: Active
Mobile App Mode: Standard

External Worker ID: W.Smith@webmail.net

Worker Services:
Mi Via Homemaker
Mi Via IHLS
Mi Via Respite-SD
Mi Via IHLS Exception
DDW Respite

Should a provider need to change the worker's Begin or End Date before the Phase 2 implementation, follow the steps below:

- Contact the CCSC to open the request, providing the following information:
 - Agency / Provider Name
 - Provider ID
 - Worker Name
 - Worker ID
 - Current Start and End dates
 - New / Requested Start and End dates
- The CCSC will route the request noting the changes which needs to be completed.

Developmental Disabilities and Supports Waiver Agency Based

Extension of DDS Provider Self-Assessment Survey on Readiness for Claims Processing Changes in Phase 2 Implementation of Electronic Visit Verification (EVV)

As part of the EVV Phase 2 Implementation, New Mexico Medicaid will implement changes to how fee-for-services (FFS) EVV claims are billed. Today, agencies have the option of submitting claims directly to the Medicaid Management Information System (MMIS) via the Medicaid Portal or Electronic Data interchange (ED). During Phase 2, AuthentiCare® will be responsible for generating and submitting claims for payment for all FFS EVV services directly to MMIS. Complete the EVV Phase 2 Readiness: Provider Assessment at this link: <https://www.surveymonkey.com/r/Q5B532P>. The tool is intended to help agencies assess their readiness for Phase 2 and to identify areas the agency may work on now to help prepare for upcoming changes. Completing this survey takes just a few minutes and provides agencies immediate feedback about their level of readiness including a checklist that identifies areas the agency can work on to avoid claims processing issues in Phase 2. The tool will also help DDS identify provider needs for assistance or additional training.